

CUSTOMERS

- Ensure that our customers are the focus of our business.
- Build a foundation for positive, mutual success.

INNOVATION

- Stay ahead of business challenges.
- Develop new methods and skills that improve our business.
- Maintain and strengthen continuous improvement culture in all areas of our business.

EMPLOYEES

- Hire, develop and retain talented people.
- Provide a safe, respectful and inclusive working environment.
- Foster teamwork through communication.

COMMUNITIES

- Be a responsible member of our communities.
- Support local engagement in charitable and other activities that benefit our communities.

COMPLIANCE

- Comply with all laws that are applicable to our business, operations, workforce and products.
- Demonstrate the highest levels of integrity by embracing our Code of Business Conduct.

ENVIRONMENT

• Encourage the prevention of pollution and the conservation of resources.





These corporate social responsibility principles are part of the way we operate on a daily basis and reflect the way we interact with customers, our people and the community.



